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ВЛАДА РЕПУБЛИКЕ СРБИЈЕ  
КАНЦЕЛАРИЈА ЗА САРАДЊУ СА ЦИВИЛНИМ ДРУШТВОМ



# KNOW YOUR RIGHTS

- FOR CHILDREN -



**APC/CZA**

ASYLUM PROTECTION CENTER  
CENTAR ZA ZAŠTITU I POMOĆ TRAŽIOCIMA AZILA

Mišarska 16 · Belgrade/Beograd · Serbia/Srbija  
[www.apc-cza.org](http://www.apc-cza.org) · [www.azilsrbija.rs](http://www.azilsrbija.rs)

If you're younger than 18 you're a **minor**.

If you're in Serbia alone, without parents, or while you are entering Serbia you got separated from parents, and you are younger than 18 years old you are **unaccompanied minor**.

## How to apply for asylum?

Asylum can be asked in front of the **police officer** at the border crossing when entering Serbia or later, in one of the police stations in Serbia.

Seeking Asylum is done by the police officer at the border crossing or later, at the police station say: **"I want asylum in Serbia."**

If you are traveling with your family your parents will do that on your behalf. If you are traveling alone, the officer will call the person who will be your guardian and help you to seek asylum.

## What is the asylum procedure?

Asylum procedure is **a procedure in which the decision is made on your claim for asylum in Serbia**, or whether you get protection and residence in Serbia or not.

Not all who have applied for asylum will receive protection and residence. Only those who are eligible for asylum, i.e. those who demonstrate that they are persecuted in their own country will get them. Therefore, the asylum procedure is implemented in order to determine who qualifies for asylum and who does not.

Asylum procedure is implemented by the **Asylum Office**, which is part of the police, although their officers, unlike the police, do not wear uniforms.

## What are your rights as asylum seekers in Serbia?

As an underage asylum seeker, whether traveling accompanied by a parent or without them, during the asylum procedure you have the following rights:

the right of accommodation during the asylum procedure in Serbia, without fear that you will be expelled or deported from Serbia



This means that during the procedure you can live in Serbia.

Nobody is allowed to deport you from Serbia to any country where your life would be in danger because:

- you are male or female,
- because of the language you speak,
- because you believe in God or not,
- because of your country of origin,
- because of whether you are with or against the government authority in your country,
- nor where someone would torture, humiliate or punish you.

the right to follow the asylum procedure in their own language or in a language they understand and in the presence of a parent or a guardian that set up by the Republic of Serbia

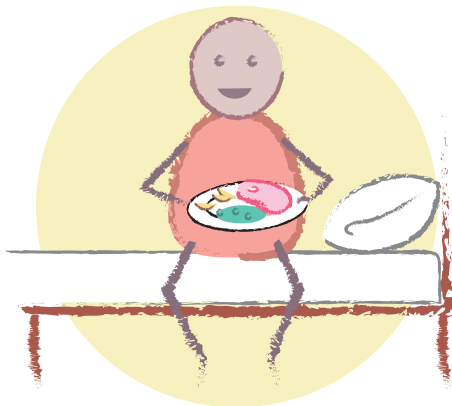
This means that if you do not understand the Serbian language, a person who speaks your language will translate everything they ask you, what you answer and what is being talked during the procedure.

If you do not understand this person, you should say that, and we will look to find another person who speaks your language and whom you understand.

Every conversation in the asylum procedure will be in the presence of your parents and if you are traveling alone, in the presence of a person who will replace your parents / guardians, which will be appointed by Serbia.

the right to be accommodated in one of the centers for asylum in the Republic of Serbia, where you will be provided with basic living conditions

During your asylum procedure you have the right to be in the center for asylum.



In the center for asylum you get a room you'll be sharing with your family, and if you traveling alone then probably with someone from your country. In it you will have your bed with bedding, table, and wardrobe. You'll get the means for personal hygiene (soap, toothbrush, shampoo, etc.). In the center for asylum there is a bathroom, a heating and hot water.

You will get food (usually three meals a day), and if you need clothes and shoes...

the right to maintain family unity

If you're in Serbia with your parents, and you asked for asylum in Serbia, together with them, you'll be placed in one of the centers for asylum in the same room within the center. You'll all get together just one decision will be enough for the whole family.

If you come to Serbia alone, and the family left in the country where you come from, if you received asylum in Serbia, the closest members of your family (father, mother, brothers and sisters, wife, husband and children) who are outside Serbia, will be able to come and live with you.

the right to keep all your personal information and data presented during the asylum procedure confidential and be kept as an official secret

All information about yourself you give to the police officers from the Office for Asylum (name and surname, date of birth, information about the family, etc.), photographs, fingerprints, etc., no one will know except the people who were in that conversation - the policeman who questioned you, the interpreter, guardian (if traveling alone), and lawyer from APC / CZA. Also, they are not allowed to disclose this information to anyone...

the right of free legal assistance during the asylum procedure

At any time you have the right to get help from persons-lawyers from the organization APC / CZA, which will explain the procedures and the rights that you have in Serbia and to answer any questions you have.

Also, a lawyer APC / CZA will be present with you every time you talk to the police from the Office for asylum (on the first and second interview and during the entire procedure).

Lawyer APC / CZA will help your parents to answer questions, and if you travel alone, without parents, then a lawyer will help you to answer questions. Also, he will protect you and control police- Asylum Office, if your rights were respected.

If you're not satisfied with the final decision, lawyer APC / CZA will appeal for you. And if you're not satisfied with the decision on the appeal, lawyer

APC / CZA will submit your name to the Administrative Court.

All services of lawyers APC / CZA are free.

the right of a personal document

If you're older than 15 years, the police and the Office of asylum will give you an identity card for asylum seekers. The identity card is valid for 6 months, and after 6 months, the identity card can be extended.

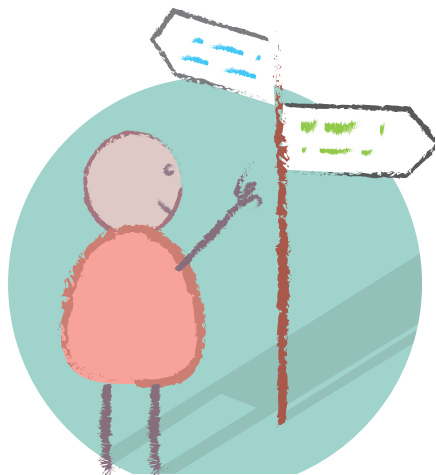
With this personal card you will be able to freely move throughout Serbia, withdraw money from the bank, and you can use it in Western Union, with it you can visit doctors accompanied by your parent or guardian, or alone.

Identity card for asylum seekers usually receive a few days after signing up in the center for asylum.

In the case the waiting of the identity card was longer than 15 days after registration, you will have to contact your lawyer APC / CZA which will contact the Office for Asylum and ask to issue an identity card as soon as possible.

the right to move freely throughout the territory of Serbia

As an asylum seeker you have the right to move freely throughout the territory of Serbia. However, in your best interest do not leave the asylum center if you do not have an identity card for asylum with you, and do not leave the center for minors foreigners unaccompanied by parents if you do not have the approval of the teachers or guardians.



Also, centers for asylum have house rules, by which you have to come back to the center at a certain time in the evening, ID must be present during the inspection, in order not to have problems and to lose your place in the center.

### the right to free health care

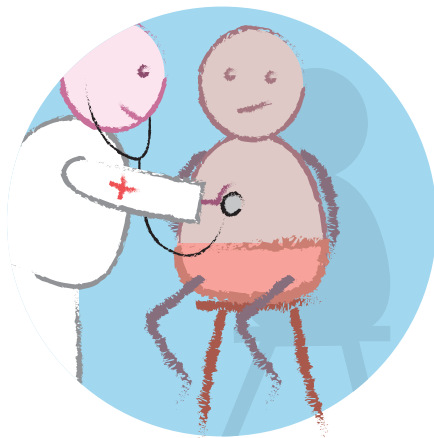
As an asylum seeker you are entitled to be examined by a doctor.

Also, you can get a referral to the hospital or to get drugs, if there is a need, also for free.

If you have health problems, you should contact the administration center for asylum or educator at the Centre for housing minors' foreigners unaccompanied by parents, and they will take you to the doctor. All doctor visits are carried out in the presence of your parents or legal guardian if you are traveling unaccompanied.

It is also important that after getting in the asylum center or center for minors foreigners unaccompanied by parents notify the people who run

these centers if you are in pain from an illness so you can be provided a medical help and to obtain the necessary medication.



### the right of education

Tokom boravka u Srbiji imaš pravo During your stay in Serbia you have the right to go to school. Who still does not know Serbian language should not be afraid because these schools are obliged to organize courses Serbian language for those who do not know the Serbian language, and to help you in every way to enable a better and easier learning.

If you want to go to school in Serbia it is necessary to notify the people who manage the center for asylum, educator at the Centre for minors' foreigners unaccompanied by parents or lawyers APC / CZA that will trigger further steps to enroll in school.

### The decision on your application for asylum

After the police-Asylum Office conduct

two interviews with you, will determine whether you get asylum or not.

The decision of **the Asylum Office** may be:

**1. POSITIVE**, when will you be able to stay permanently in Serbia and get help to continue your life in Serbia and have the same rights as other people who were born in Serbia,

**2. POSITIVE**, when will you be able to stay for many years in Serbia and get help to continue your life in Serbia, but in each year they will check again whether there are still grounds to provide you protection,

**3. NEGATIVE**, when you will not be able to stay permanently or for many years in Serbia and when you'll have to get out of Serbia.

In the case of a negative decision, your parents or guardians have the option within 15 days with the help of lawyers APC / CZA, to submit an appeal to re-check whether there are any other reasons that will allow you to remain permanently or more years in Serbia.

If you then get a negative decision, within 30 days your parents or guardian can, with the help of lawyers APC / CZA, submit an appeal to re-check whether there are any other reasons that will allow you to remain permanently or more years in Serbia.

It is important to know that police-Asylum Office, cannot talk to you nor to ask you if your parent or guardian is not present. This means that if your parent or guardian not present, you do

not have to answer the questions or to sign any papers, during the absence your parent or guardian.

## Obligations of asylum seekers

In addition to the rights that you have, it is important to know what your obligations are during the asylum procedure, in order to know how you should behave.

The obligation is:

**1.** to respect the rules and not do anything bad to others or against the law,

**2.** to respect the house rules in the centers for minors foreigners unaccompanied by parents,

**3.** to respect the house order at the Asylum center,

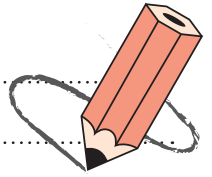
**4.** to respond to the call from Police - Asylum Office and to always give answers to questions raised and only in the presence of a parent, guardian,

**5.** to stay in Serbia until the end of the procedure,

**6.** to give to police - Asylum Office your passport and other personal documents if you have.

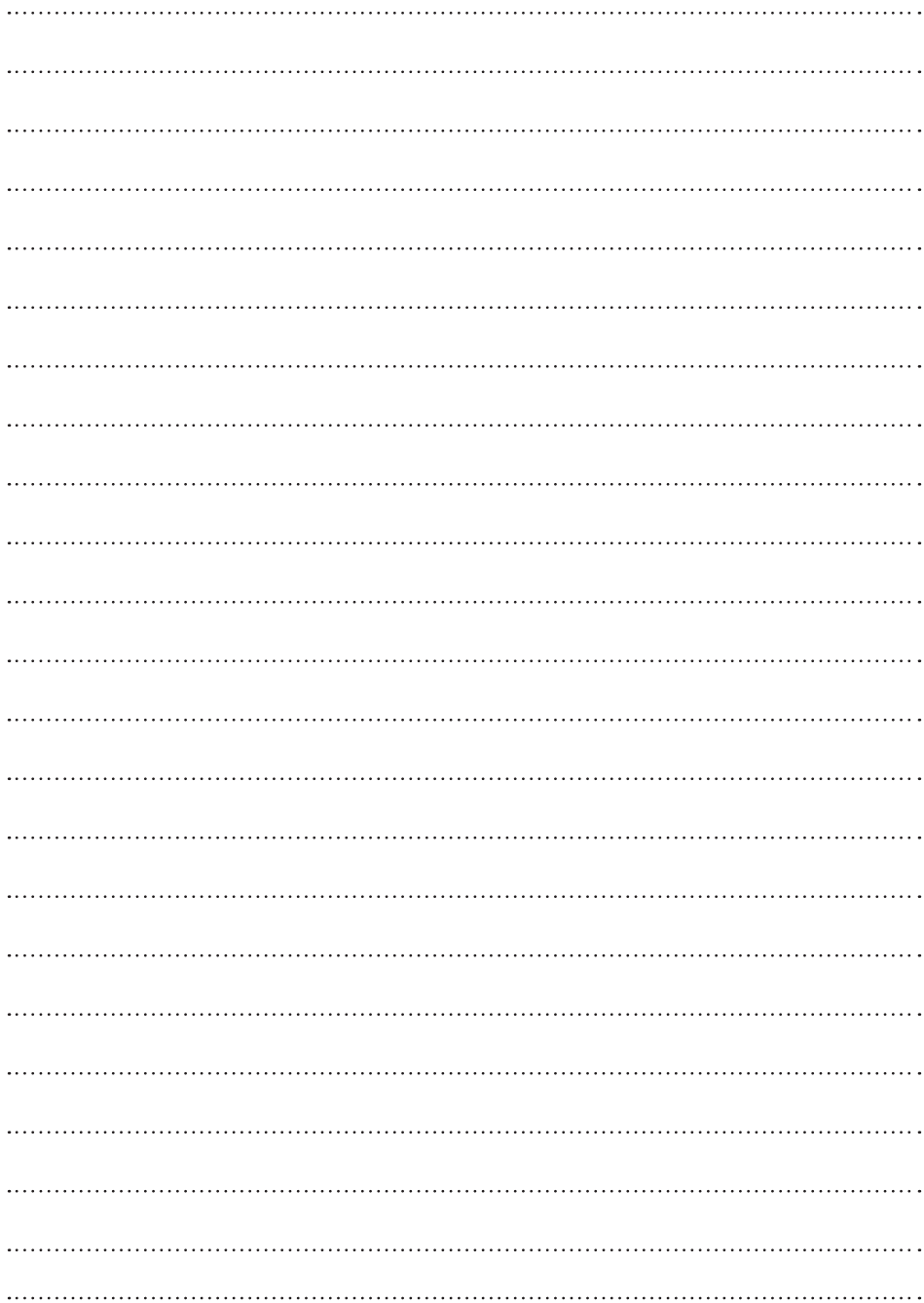
## IMPORTANT TELEPHONE NUMBERS:

<b>Emergency</b>	<b>+381 194</b>
<b>Police</b>	<b>+381 192</b>
<b>Asylum Centre Belgrade</b> Pancevacki put St. (Krnjaca)	<b>+381 64 8281 635</b>
<b>Asylum Centre Bogovadja</b> Bogovadja St.	<b>+381 14 78 035</b>
<b>Asylum Centre Sjenica</b> Jablanicka St.	<b>+381 63 8765 220</b>
<b>Asylum Centre Tutin</b> 1 Vidrenjacka St.	<b>+381 20 5724 304</b>
<b>Asylum Centre Banja Koviljaca</b> Narodnog fronta St.	<b>+381 15 820 267</b>
<b>Reception Centre Presevo</b> 2 Vase Smajevica St.	<b>+381 17 664 152</b> <b>+381 64 8281 689</b>
<b>Home for Children and Youth Belgrade</b> 219 Bulevar Oslobođenja St.	<b>+381 11 2492 301</b>
<b>Commissariat for Refugees and Migration (in Belgrade)</b>	<b>+381 11 311 7272</b>
<b>Red Cross Bogovadja</b>	<b>+381 14 78 006</b>
<b>Red Cross Belgrade</b>	<b>+381 11 2620 616</b> <b>+381 11 3032 115</b>
<b>Organisation "Istocno-Evropska misija" (Subotica)</b>	<b>+381 24 781 787</b>
<b>Legal and psychosocial aid "Asylum Protection Center</b> <b>- Centar za zaštitu i pomoć tražiocima azila" (Belgrade)</b>	<b>+381 11 323 30 70</b> <b>+381 11 407 94 65</b> <b>+381 69 267 05 03</b> <b>+381 63 704 70 80</b>



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